

### OVERVIEW

- ◇ In 1983, the New Jersey State Legislature created Juvenile Family Crisis Intervention Units in each county to help stabilize family crisis situations on a 24 hour basis.
- ◇ The goal of the units is to help adolescents and their families, divert family crisis situations from the court, and keep families together whenever possible.
- ◇ Crisis counselors are available 24 hours a day, seven days a week.
- ◇ JFCIU is not designated to work with those cases in which the primary problem is risk of suicide or child abuse and neglect.

### REFERRALS

- ◇ Referrals come from schools, families, police, and other agencies. Services are available around the clock by calling the crisis hotline at **201-336-7360**
- ◇ Referrals to JFCIU should be made if there is:
  - Serious threat to the well-being and physical safety of the juvenile, but where the situation is not appropriate for the Division of Youth and Family Services
  - Serious conflict between a parent/guardian and a juvenile regarding behavioral issues
  - Runaway or unauthorized absence from home for more than 24 hours
  - Truancy or a pattern of unauthorized absences from school

### SERVICES

- ◇ All JFCIU staff members are clinical professionals with advanced degrees and are experienced in working with adolescents and families.
- ◇ Crisis Intervention services are free to Bergen County residents and may include:
  - Assessment and stabilization
  - Short-term family therapy, (approximately 6-8 weeks)
  - Service coordination and advocacy
  - Referrals to other agencies for additional services
  - In extreme situations, there may be involvement with the Family Court for short term out-of-home placement in Bergen's Place youth shelter.

## COUNTY OF BERGEN

Department of Human Services  
Division of Family Guidance

### MISSION STATEMENT

Bergen County's Division of Family Guidance provides clinical, residential, educational, correctional, case management and monitoring services to at-risk children, adolescents, and families, particularly those who are otherwise unable to receive needed services.

### THE FAMILY GUIDANCE VISION:

The Division of Family Guidance is Bergen County's resource for youth and families in need.

#### Values:

- Collaborative, Creative, and Empirically Driven Programming
- Safe, Respectful, Dependable and Therapeutic Environments
- Developmentally Appropriate Expectations
- Empowerment through Opportunity
- Community Safety

## Juvenile/Family Crisis Intervention Unit

One Bergen County Plaza  
2nd Floor  
Hackensack NJ 07601  
201-336-7360

**CRISIS 24/7**  
**(201) 336-7360**

## COUNTY OF BERGEN



**James J. Tedesco III**  
*County Executive*

### BOARD OF COUNTY COMMISSIONERS

### DEPARTMENT OF HUMAN SERVICES

### DIVISION OF FAMILY GUIDANCE

**BERGEN**  
NEW JERSEY *County*

## JUVENILE/FAMILY CRISIS INTERVENTION UNIT (JFCIU)



County of Bergen  
Department of Human Services  
Division of Family Guidance  
One Bergen County Plaza, 2nd Floor  
Hackensack, NJ 07601  
(201) 336-7350  
Fax: (201) 336-7370

[www.co.bergen.nj.us/bcdhs/divisions/family.htm](http://www.co.bergen.nj.us/bcdhs/divisions/family.htm)

**CRISIS 24/7**  
**(201) 336-7360**