

Script for CWA Staff on SNAP Changes – March 27

SNAP Supplement - To help you buy food during this public health crisis, on Sunday, March 29, eligible SNAP recipients will receive an extra SNAP benefit. The amount you receive will be the difference between your regular SNAP benefit and the maximum benefit for your family size. If you already receive the maximum benefit, you will not be eligible for this extra payment. You will be able to spend this benefit beyond March.

For example, for a family of one, the maximum benefit is \$194 per month. If your regular benefit for March was \$16 this month, your extra benefit coming this weekend would be \$178.

This extra benefit will be added directly to your Families First EBT card.

(USE THE CHART TO HELP THE CLIENT UNDERSTAND HOW MUCH TO EXPECT, OR IF THEY ARE ELIGIBLE.)

People in Household	Maximum Monthly Allotment
1	\$194
2	\$355
3	\$509
4	\$646
5	\$768
6	\$921
7	\$1,018
8	\$1,164
Each additional person	+\$146

You will receive your April SNAP benefits at your regular time, which also will be at the maximum amount.

If you want to check your balance before you go to the grocery store, please visit www.NJFamiliesFirst.com where you can view your current card balance and transaction history, or go to an ATM and check your balance there. You also can call customer service at 1-800-997-3333. The call center may be experiencing higher call volumes, so please be patient. Please do not check your balance at the grocery store where cashiers may be very busy.

SNAP Interim Reporting and Recertification Extensions - If your Interim Reporting Form or case recertification is due in March, April or May and you are unable to get your paperwork in or complete your interview, your case will not be closed. You will receive your benefits on the usual day. Your case has been granted a six-month extension from the date your recertification is due. More information will follow on your new recertification date. In the meantime, you will continue to receive SNAP benefits.