

Accessing the ECC Parent Training Video

To access the Provider Web Portal, your computer must be connected to the internet. Follow the steps below:

- ❖ Open your internet or web browser (Internet Explorer is recommended)
- ❖ Type the New Jersey Provider Web Portal address into the address box at the top of the screen: www.echildcarenj.org
- ❖ Press the Enter key

The website opens at the Login Page



Welcome to New Jersey's Electronic Child Care (ECC) Provider Web Portal

User ID

Password

DFD/CCR&R Staff Only

LOGIN



[Forgot Password?](#)

Provider Help Line
1(877)516-5776



The New Jersey e-Child Care Provider Web Portal is a powerful tool that gives child care providers the ability to view information about their agreements, attendance transactions, payments, and other program information. To start, enter your User ID (EPPIC™ Provider ID) and temporary password that was mailed to you with your Automated Clearing House banking form, tax form, and other material. After your first log-in, you will be directed to change your password and set your security question.

All information on the Provider Web Portal is secure and viewable only by entering your unique User ID and password. Providers will have access to only their account information.

If you are having equipment or other technical problems, please call the Provider helpline at 1-877-516-5776. For a child care policy question, contact your Child Care Resource and Referral Agency (CCR&R).

Helpful Links

- [Provider Letter English/Spanish - Required use of ECC by July 1, 2012](#)
- [Parent Letter English/Spanish - Required use of ECC by July 1, 2012](#)
- [Initial Provider Letter](#)
- [Town Hall Presentation \(IVR Providers\)](#)
- [WBT-IVR Providers](#)
- [E-Child Care Training Video](#)
- [WBT-POS Providers](#)
- [POS User Manual](#)
- [POS Quick Reference Guide](#)
- [POS Provider Packet](#)
- [POS Quick Reference Guide - other languages](#)
- [IVR User Manual](#)
- [IVR Quick Reference Guide](#)
- [IVR Provider Packet](#)
- [Provider Web Portal User Manual](#)
- [Parent FAQ\(English and Spanish\)](#)
- [State Child Care Policies](#)

- ❖ Clicking on either WBT-IVR Providers or WBT-POS Providers in the Helpful Links section links the user to the State of New Jersey>Department of Human Services>Division of Family Development>Child Care>e-Child Care Training Page

e-Child Care Training



- › **ECC Parent Training Videos**
 - > [POS \(English\)](#)
 - > [IVR \(English\)](#)
 - > [POS \(Spanish\)](#)
 - > [IVR \(Spanish\)](#)
- › [New Training Video on e-Child Care](#) – This video covers use of both the telephone (IVR) and the swipe card machine (POS) that will be used to track child care attendance and for payment beginning January 1, 2012.
- › [Interactive Voice Response \(IVR\) telephone system training - English \(Flash\)](#) For in-home, approved home and registered home providers as well as child care centers serving five or few children receiving a subsidy.
- › [Interactive Voice Response \(IVR\) telephone system training - Spanish \(Flash\)](#) For in-home, approved home and registered home providers as well as child care centers serving five or fewer children who are receiving a subsidy.
- › [Point of Service \(POS\) swipe machine training for Child Care Centers - \(Flash\)](#) Training for Child Care Centers with more than five children in subsidized care.
- › [Provider Letter English/Spanish](#) (PDF) – Required use of ECC by July 1, 2012
- › [Parent Letter English/Spanish](#) (PDF) – Required use of ECC by July 1, 2012

NOTE FOR CHILD CARE PROVIDERS

Please share the *Parent Frequently Asked Questions* flier with the parents in your program who are receiving a state subsidy. Click [here](#) for the flier. (PDF)

- ❖ User can now click on the ECC Parent Training Video they want to view. User

will be linked to  and the chosen video will display