



STATE OF NEW JERSEY

**SENIOR CITIZENS & DISABLED RESIDENTS
TRANSPORTATION ASSISTANCE PROGRAM**

&

**FTA NON-URBANIZED AREA FORMULA PROGRAM
(SECTION 5311 AND SECTION 5311 INNOVATION)
JANUARY 1, 2022 – DECEMBER 31, 2022**

County	County of Bergen
Name of Transportation System	Bergen County Community Transportation
Applicants Legal Name	Bergen County Community Transportation
Address	178 Essex Street
	Lodi, NJ 07644
Name & Title of Person Completing the Application	Joseph Cinque
	Deputy Director
Phone Number	201-336-3391
Fax Number	201-845-4683
E-Mail Address	Jcinque@co.bergen.nj.us

NJ TRANSIT
 Local Programs and Minibus Support
 One Penn Plaza East, 4th flr.
 Newark, New Jersey 07105-2246
 Phone: (973) 491-7456

TECHNICAL CAPACITY

All applicants must demonstrate the technical capacity to carry out the services proposed. At a minimum the applicant must be able to:

- Demonstrate the financial ability to perform and deliver the service applying for and awarded.
- Demonstrate the adequate level of staffing and grant experience and knowledge to comply with all FTA grant requirements.
- Demonstrate the adequate level of staffing and operational experience needed in delivering the service as per grant award.
- Demonstrate the adequate level of staffing and maintenance experience for performing required maintenance on vehicles used or purchased for this service.
- Demonstrate the adequate level of vehicles including back-up vehicles to perform the service under this program.
- Demonstrate a driver training program to ensure safe and reliable service to all passengers.
- Demonstrate that the service provided is not duplicating other services funded under FTA or other funding sources. All FTA subrecipients must be part of the local Human Service Coordination Transportation plan.
- Demonstrate there are written procedures and policies for operations, grant administration and FTA reporting requirements.
- Demonstrate that the proposed service meets the funding requirement i.e.: if requesting funds under Section 5311- services must be provided in the rural area for general public. This must be demonstrated through sample map of service and screen shot of website and marketing materials.

When filling in this application ensure that you are clearly documenting the technical and financial capacity required to deliver this State and/or Federally funded project

If applicant is providing route deviation service with published timetable/schedule – include copies of timetables. All Timetables and/or Marketing Materials must include the following:

- Systems must provide information to the public on how to request a deviation. Phone number on timetable must be listed for requesting deviation in advance
- All deviation service must be open to the general public and noted on timetable
- Title VI “Notice to Beneficiaries” must be on all Marketing Materials
- ADA Complaint and Reasonable Modification Language must be on all Marketing Materials
- Instructions on how to obtain information in alternate format or languages
- Universal symbol of accessibility

PROPOSED SCHEDULE FOR CASINO REVENUE APPLICATION FOR YEAR 2022

The schedule below is for guidance purposes only. The suggested timetable below is to assist you in planning the completion of your SCDRTAP application on time. It is understood that dates and local procedures may vary.

Date:

SCDRTAP Application Only Activity:

No less than 30 days before your hearing

By this date you should have:

- Published your public hearing notice in two different newspapers, notice must be published at least 30 calendar days prior to hearing date.
- Sent copy of public hearing notice to all municipal clerks in county
- Sent copy of public hearing notice to interested agencies including but not limited to senior centers, nutrition sites, adult workshops, senior and disabled non-profit agencies.
- Posted large print on-board public hearing notices in your vehicles.

At your Public Hearing

- Read into the public hearing record summary of 2021 (to date) grant activities/goals and proposed 2022 SCDRTAP activities/ goals and budget.
- Provide copies of summary of 2021 grant activities (to date) and copies of proposed 2022 budget. (should be available in alternative format upon request)

14 days After Public Hearing

- A copy of summary of 2021 grant activities/goals and current outcome as well as your agencies proposed 2022 grant activities/goals and budget should be placed in the main branch of the county library and/or the County Website for public review at least 14 days after the public hearing date. The County should make every effort to have a full application in the library and/or the website one available. If the entire application is not available 14 days after the hearing, the county should place a copy of the proposed description of service and proposed line item budget in the library and/or website for public review.

August 20, 2021

Application due to NJ TRANSIT. If full transcript of the public hearing, notarized public hearing notices and/or original Freeholder Resolution is not available by this date please note it on your cover letter and submit as soon as available.

Please note: The County must meet with their local CAC to review the proposed service activities, goals and budget for 2022. Their input and feedback should be considered in the planning process for this application.

SECTION I – COUNTY INFORMATION

Project Contacts/Personnel

1. Subrecipient key contacts. This section must be completed.

Table 1

Name	Title	Address	Phone #	E-mail
James J. Tedesco III	County Executive	One Bergen County Plaza, Hackensack, NJ 07601	201-336-7300	countyexecutive@co.bergen.nj.us
Anthony R. Suarez	Procurement Contact	178 Essex Street, Lodi, NJ 07644	201-336-3380	asuarez@co.bergen.nj.us
Joseph Luppino	Audit Contact	One Bergen County Plaza, Hackensack, NJ 07601	201-336-6550	jluppino@co.bergen.nj.us
Dr. Margaret Haynes	EEO Contact*	One Bergen County Plaza, Hackensack, NJ 07601	201-336-6377	m.haynes@co.bergen.nj.us
Joseph Cinque	ADA Representative*	178 Essex Street, Lodi, NJ 07644	201-336-3391	jcinque@co.bergen.nj.us
Joseph Cinque	Title VI Representative*	178 Essex Street, Lodi, NJ 07644	201-336-3391	jcinque@co.bergen.nj.us
Joseph Cinque	Safety Officer*	178 Essex Street, Lodi, NJ 07644	201-336-3391	jcinque@co.bergen.nj.us

*Required for Section 5311, recommended for SCDRTAP

2. Provide the name, title, phone number, e-mail address and estimated percentage of their salary that will be charged to the grants. For example: Administrator, Operations Manager, and Safety Officer. Do not list each individual Operator, Dispatcher, or Reservationist - list the number of these positions and percentage charged per grant.

Table 2

See Attachment A.1

Staff Member		Phone #	E-mail	SCDRTAP		5311	
Name	Title			Admin %	Operating %	Admin %	Operating %
See Attachment 1	See Attachment 1	See Attachment 1	See Attachment 1	See Attachment 1	N/A	N/A	

Attachment 1

COUNTY:	BERGEN			SCDRTAP OPERATING	SCDRTAP ADMIN.	OPERATING % Charged to Grant	ADMIN. % Charged to Grant
Proposed 2022 Community Transportation Operating Budget:				\$ 1,491,754.00			
Proposed 2022 Community Transportation Administration Budget:				\$ 165,750.00			
Total Salary and Wage Proposed 2022 Community Transportation:				\$ 1,657,504.00			
0	Last Name	First Name	TITLE				
1	ABREU	RAQUELINA	MVO	14,399		0.97%	
2	ACOSTA (DE CASTRO)	SCHIRLY	MVO	15,249		1.02%	
3	ADAMSON	KARYN	MVO	33,354		2.24%	
4	AL NAJJAR	NASSER	MVO	11,172		0.75%	
5	ALI	JENNY	Sr. Radio Dispatcher		33,123		19.98%
6	AMOS	CATHERINE	MVO	10,457		0.70%	
7	ARAUJO	FERNANDO	MVO	46,578		3.12%	
8	BARONE	PATRICIA	MVO	34,193		2.29%	
9	BETANCUR	JORGE	MVO	44,067		2.95%	
10	BONANNO	JOHN	Sr. MVO	40,676		2.73%	
11	CAMACHO	RAFAEL	MVO	14,419		0.97%	
12	CANTOS	MONICA	MVO	40,666		2.73%	
13	CARRERA SANCHEZ	TERESA	MVO	33,354		2.24%	
14	CASTERA	TERESITA	Sr. MVO	44,643		2.99%	
15	CERDA-MORA	MARIA	MVO	34,193		2.29%	
16	CHUQUI	CARLOS	MVO	25,188		1.69%	
17	CLEMMINGS	TREVOR	MVO	42,739		2.87%	
18	CRAYTON	VICTOR	MVO	17,096		1.15%	
19	DIAZ	RAFAELA	MVO	38,451		2.58%	
20	EDMONDS	JACQUELINE	MVO	34,193		2.29%	
21	EMEN-FIGUEROA	ASSAD	MVO	41,964		2.81%	
22	FERNANDEZ	MERCEDES	MVO	34,193		2.29%	
23	FORZANI	SUSANNE	Sr. Data Control Clerk Typing		34,400		20.75%
24	GARCIA	EDUVIGIS	MVO	39,547		2.65%	
25	GRAHAM	LEROY	MVO	13,136		0.88%	
26	GUZMAN	ELISA	MVO	31,200		2.09%	
27	GUZMAN	SUSANA	MVO	14,649		0.98%	
28	HUGGINS	GRAFTON	MVO	41,829		2.80%	
29	JARAMILLO	BLANCA	MVO	31,200		2.09%	
30	KELM	JODIE	Clerk 1/Telephone Operator		16,230		9.79%
31	KENNEDY	RONALD	MVO	13,136		0.88%	
32	LATORRE	SERGIO	MVO	21,370		1.43%	
33	LOPEZ	MARIA	MVO	34,193		2.29%	
34	MATEO	EDUARDO	MVO	33,354		2.24%	
35	MONSALVE	PAULA	MVO	32,474		2.18%	
36	MORALES	NANCY	MVO	38,451		2.58%	
37	NORIEGA	DANILO	MVO	24,646		1.65%	
38	ORTIZ NAVIA	LUCELLY	MVO	34,193		2.29%	
39	OSORIO	ANGELICA	MVO	32,474		2.18%	
40	PACE	MELVIN	MVO	11,195		0.75%	
41	PALOMINO	JOHAN	MVO	12,822		0.86%	
42	PASCALI	ELENA	am Coordinator Senior Citizen Transportation		25,500		15.38%
43	POLANCO	ALEJANDRO	MVO	46,237		3.10%	
44	PRICE	TARA	MVO	34,193		2.29%	
45	RENZI	JOSEPH	MVO	32,474		2.18%	
46	RIGGI	DONNA	Sr. Account Clerk		36,392		21.96%
47	ROSALES	WILLY	MVO	34,193		2.29%	
48	SALAS	JAVIER	MVO	13,136		0.88%	
49	SANCHEZ	JAVIER	MVO	21,370		1.43%	
50	SIMMONS	RACHEL	MVO			0.00%	
51	SOLOMKA	RAYMOND	MVO	21,257		1.42%	
52	SOLVANG	MARK	MVO	39,693		2.66%	
54	TEMES	SORAIDA	MVO		20,105	0.00%	12.13%
55	TEODORO	JUAN	MVO	12,822		0.86%	
56	TIEDENS	BRETT	MVO	33,354		2.24%	
57	TORRICO	MARIBEL	MVO	33,354		2.24%	
58	TUTA	JADRANKA	Radio Dispatcher/Sr. Clerk Typist		0		0.00%
59	VASQUEZ	MIRYAM	MVO	38,451		2.58%	
60	VASQUEZ REYES	ARISMENDY	MVO	20,107		1.35%	
61	ZECCARDI	CHRISTOPHER	MVO	-		0.00%	
				1,491,754	165,750	100%	100.00%

1,491,754 165,750

1,491,754 165,750

3. By grant, for positions that will only be partially charged to either grant, describe how the estimated percentage of the salary to be charged to the grant was derived
 - a. Describe what mechanism(s) are used to verify the actual time that an individual spends on grant related activities.

4 Hours Casino 50% and 4 hours MOW 50%=100%
3 Hours Casino 37.5% and 5 hours Area Plan 62.5%=100%

The mechanisms to determine the actual time an individual spends on grant related activities is the tracking of hours and trips for the express purposes of the grant.

4. Describe the methodology that is used to determine how trips are charged to each funding source or grant.

Trips are charged to each funding source or grant based on their trip purpose. For example, the charges are dependent on whether they are using the trip for medical, employment, nutrition, or other purposes.

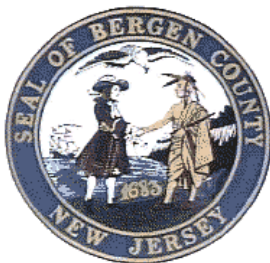
5. List SCDRTAP Citizens Advisory Committee 2022 meeting dates, and times. Locations (if through web-based application please explain)

Please see Attachment 2 for a list of the meeting dates and locations. Meetings will be held virtually through clicking a link. Any questions or comments regarding the application can be directed to Acting Director Anthony Suarez.

6. Provide us with the names of SCDRTAP Citizen Advisory Committee Members. Indicate if the members are senior citizens, people with disabilities or consumer advocates and demographics of the board. Indicate Chairperson, and if applicable, Vice-Chairperson of Committee.

Please see Attachment 3 for Citizen Advisory Committee Members.

MEMORANDUM



**COUNTY OF BERGEN
DEPARTMENT OF HUMAN SERVICES
DIVISION OF COMMUNITY TRANSPORTATION
178 Essex Street • Lodi, NJ 07644
(201) 368-5955 – FAX (201) 845-4683**

**2022 CITIZENS ADVISORY COMMITTEE
MEETING SCHEDULE**

FEBRUARY 15, 2022

APRIL 19, 2022

JUNE 14, 2022

AUGUST 16, 2022

OCTOBER 18, 2022

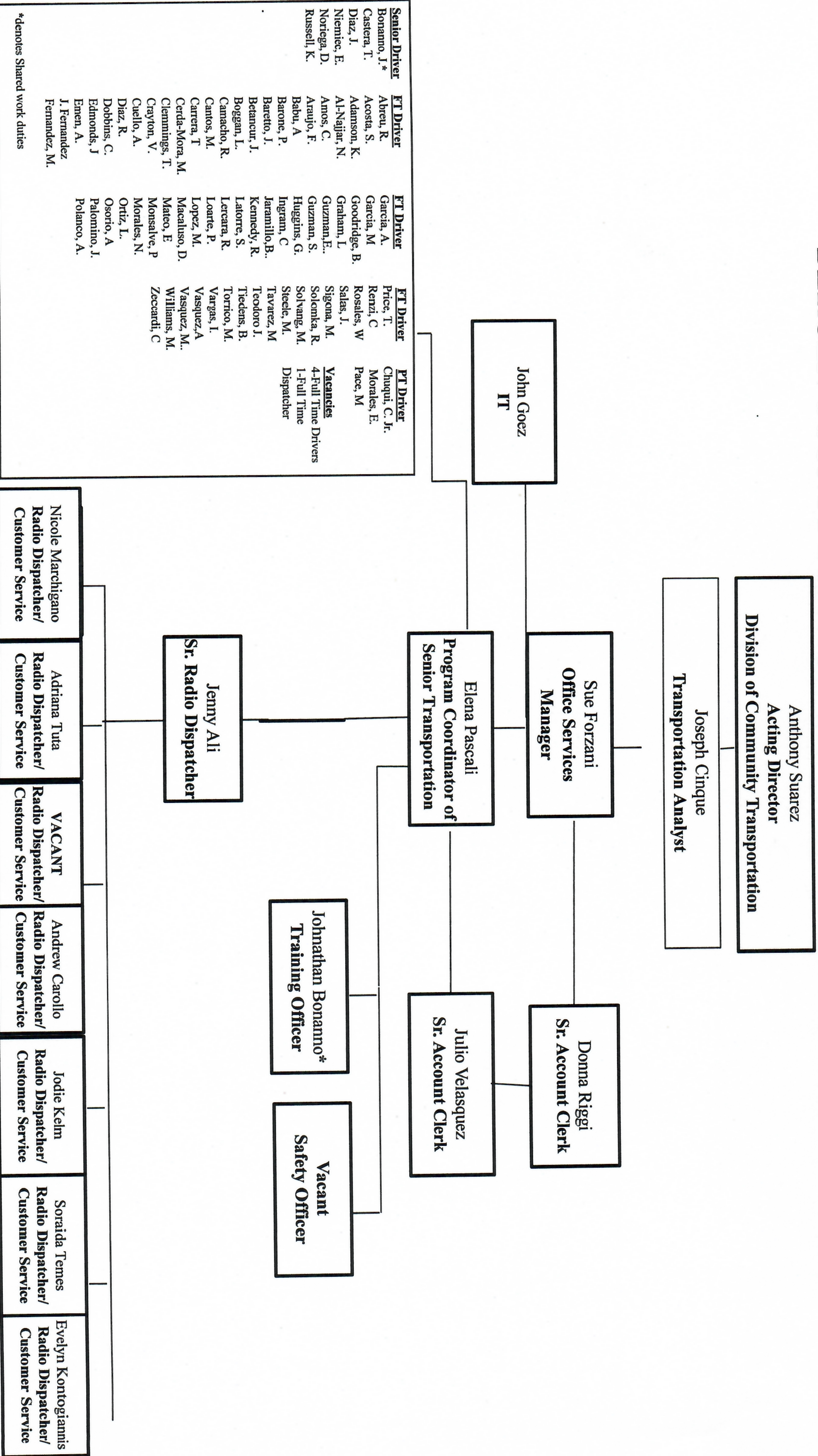
DECEMBER 20, 2022

All meetings will be held at the Community Transportation Office at 178 Essex Street, Lodi, and will begin at 1:30pm, unless otherwise informed.

Attachment 3

ADVISORY BOARD MEMBERS - 2021				
Noreen Best	noreenbest214@gmail.com	Chair Person		
Austin Epstein	bigroad7@verizon.net			
	bigroad7@gmail.com			
Sandra Pinkerton	drpinkerton9@gmail.com	Co Chair Person		
Marie Sawyer	boomer1999@netzero.net			
Ryan Roy	ryanroy1230@yahoo.com			
Hugo Jimenez	hjimenez@ridgefieldboro.com			
Anika Davis	adavis@co.bergen.nj.us	Acting Director-Disability Services		
Anthony Suarez	asuarez@co.bergen.nj.us	Acting Director-Community Transportation		
Donna Riggi	driggi@co.bergen.nj.us	Support		
Isabel Rojas	irojas@njtrans.com	NJ Transit		
Lorraine Joewono	ljoewono@co.bergen.nj.us	Senior Services		
Tess Tomassi	ttomassi@co.bergen.nj.us	Senior Services		
Kerri Sherer	ksherer@co.bergen.nj.us	Director-Senior Services		

BERGEN COUNTY DIVISION OF COMMUNITY TRANSPORTATION



- | | | | | | |
|---|--|---|---|--|--|
| Senior Driver
Bonanno, J.*
Castera, T.
Diaz, J.
Niemic, E.
Noriega, D.
Russell, K. | FT Driver
Abreu, R.
Acosta, S.
Adamson, K.
Al-Najjar, N.
Amos, C.
Araujo, F.
Babu, A.
Barone, P.
Barreto, J.
Betancur, J.
Bogdan, L.
Camacho, R.
Cantos, M.
Carrera, T.
Cerdeira-Mora, M.
Clemmings, T.
Crayton, V.
Cuello, A.
Diaz, R.
Dobbins, C.
Edmonds, J.
Emen, A.
J. Fernandez
Fernandez, M. | FT Driver
Garcia, A.
Garcia, M.
Goodridge, B.
Graham, L.
Guzman, E.
Guzman, S.
Huggins, G.
Ingram, C.
Jaramillo, B.
Kennedy, R.
Latorre, S.
Lecera, R.
Lercara, R.
Loarte, P.
Lopez, M.
Macaluso, D.
Mateo, E.
Monsalve, P.
Morales, N.
Ortiz, L.
Osorio, A.
Palomino, J.
Polanco, A. | FT Driver
Price, T.
Renzi, C.
Rosales, W.
Salas, J.
Sigona, M.
Solomka, R.
Solvang, M.
Steele, M.
Tavarez, M.
Teodoro J.
Tiedens, B.
Torrice, M.
Vargas, I.
Vasquez, A.
Vasquez, M.
Williams, M.
Zeccardi, C. | FT Driver
Chugh, C. Jr.
Morales, E.
Pace, M. | Vacancies
4-Full Time Drivers
1-Full Time
Dispatcher |
|---|--|---|---|--|--|

*denotes Shared work duties

SECTION II - DESCRIPTION OF SERVICE

Service Description

1. Describe any changes that have been made (days, hours of operations) in 2021 to date.

SCDRTAP: Office hours during COVID-19 have been reduced to 6:00am-3:30pm. Transportation is being provided for medical appointments, autistic workshops, and to senior centers. For safety reasons, we are transporting clients at 50% vehicle capacity. Our vehicles have been retrofitted with barriers to provide for social distancing.

Section 5311: Not applicable.

2. Describe, in detail, the proposed project for 2022. Include type of service provided by grant type (i.e. deviated fixed route, demand response), days & hours of operation and trip purpose by funding.

SCDRTAP: The installation of barriers for our entire fleet has been completed. The office has been retrofitted for our dispatchers and office staff to maintain safety and social distancing. At this time, office hours will remain from 6:00am-3:30pm. Our proposed project is to return to 100% capacity for all clients and all trip types.

Section 5311 (In and out of rural area): Not applicable.

Service Area Details and Feeder Service

Please note rural areas are defined by US Census data. Be aware the 2020 census may impact your rural funding once results are final.

Complete the following by Grant:

1. List area you propose to serve in this application by grant.

SCDRTAP: Bergen County Community Transportation serves all of Bergen County. We transport residents out of the County to East Orange VA in Essex County and we transport dialysis patients to Passaic County.

Section 5311: (Include the specific municipalities served. Please ensure all rural area are included as these funds derived from a formula grant using population in the rural area of your county. Allocations may be altered if areas are not served): Not applicable.

2. Provide a list of relevant common sites and key trip generators, including central business districts, major employment centers, shopping centers, hospitals, social service centers and college/universities, apartment complexes, senior complexes. Indicate those that are in your 5311 service area (**Section 5311 subrecipients are required to submit a map of your 5311 service area, if you are operating a deviated fixed route service please indicate the route on the map**).

SCDRTAP: **Bergen County Community Transportation provides transportation to key medical, food shopping, and nutritional programming across the County and beyond County borders, including, but not limited to:**

- Hackensack Hospital
- Holy Name Hospital
- Englewood Hospital
- Fresenius Dialysis
- DaVita Dialysis
- ARC
- Friendship House
- Fair Lawn Opportunity Center

3. Indicate if the proposed service feeds other services? (check all that apply):

Private bus service	<input type="checkbox"/> SCDRTAP	<input type="checkbox"/> 5311
List bus routes _____		
Municipal bus service	<input type="checkbox"/> SCDRTAP	<input type="checkbox"/> 5311
List municipalities _____		
County bus service	<input type="checkbox"/> SCDRTAP	<input type="checkbox"/> 5311
List bus routes _____		
County paratransit	<input type="checkbox"/> SCDRTAP	<input type="checkbox"/> 5311
List counties _____		
NJ TRANSIT train service	<input type="checkbox"/> SCDRTAP	<input type="checkbox"/> 5311
List train line & stations _____		
NJ TRANSIT local fixed route bus	<input type="checkbox"/> SCDRTAP	<input type="checkbox"/> 5311
List route numbers _____		
NJ TRANSIT Light Rail	<input type="checkbox"/> SCDRTAP	<input type="checkbox"/> 5311
List train line & stations _____		
ACCESS LINK paratransit	<input type="checkbox"/> SCDRTAP	<input type="checkbox"/> 5311

As per 16:78-3.2 **Eligible Service Area:** recipients are required to provide service at least five miles beyond county boundaries under this program and are strongly encouraged to go beyond five miles if significant trip generators have been identified.

4. Does your service extend to the required 5 miles outside the county borders?

Yes No

a. What significant trip generators have been identified outside the county borders?

The significant trip generators include trips for veterans medical trips to the East Orange VA in Essex County and dialysis appointments in other areas.

b. Do you provide non-medical out of county trips?

No

c. Does your agency place any restrictions on out of county trips?

Trips outside of the county are primarily for medical purposes only.

Service Coordination

All service providers must have in place a Coordinated Human Service Transportation Plan (CHSTP) that has been locally developed. The CHSTP may include the intercity bus needs of seniors, people with disabilities, and low-income populations. The FTA encourages the inclusion of intercity transportation in the CHSTP.

Provide the following:

1. Date last updated CHSTP: **January 2019** Plans should be updated every 5 years.

Attach all addendums and/or updates to your CHSTP since 2020 to date. Attach as NJT Attachment A

There have been no additional updates to the CHSTP since 2020 to date, but the most recent update is attached.

2. Please list tentative CHSTP stakeholder 2022 meetings dates, locations and times (meeting can be virtual if necessary) Meetings should be scheduled at a minimum of two times a year. Meeting must be scheduled prior to submission of this application.

Please list tentative dates of when meeting are scheduled for:

Meeting Date February 15, 2022

Meeting Date April 19, 2022

Meeting Date June 14, 2022

Meeting Date August 16, 2022

Route Deviation (please only complete if changes from 2021 application)

1. If you operate route deviation service, explain how trips are documented and how deviation requests are tracked?

NOT APPLICABLE

2. List routes and provide data in Table 7.

Table 7

Route by Name	Is This Route Funded by SCDRTAP?	Is This Route Funded by 5311?	Annual One-Way Trips	Annual Total # of Times Vehicle Deviates from Route
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A

3. Is it your policy to announce stops at transfer points, major intersections and destination points, at adequate intervals along a route and an individual stop upon request? This requirement must be noted in driver manual.

Yes No

4. Do your vehicles have signage showing route and destination?

Yes No

5. Do you allow deviation for general public passengers?

Yes No

6. Do your vehicles have the universal accessibility symbol?

Yes No

Training

1. Have any new trainings been implemented in response to COVID-19?

Yes No

If yes, please explain.

Training for social distancing and how to properly wear a mask and gloves at all times, have been implemented. Operators take the forehead of each client before they board the vehicle, and there is still only one client allowed on the vehicle at a time due to the vulnerable nature of the population we serve.

2. Do you provide training for your drivers?

Yes No

If yes, please list trainings.

Drives have been trained in Bloodborne Pathogen, P.A.S.S., and Anti-Harrassment training. All employees are required to attend these trainings yearly.

2022 Short-Term Program Goals

List at least three goals to improve your system in grant year 2022. Include Milestones on how you will obtain these goals.

Goal 1. To extend service hours to 6:00am to 9:00pm.

Milestones 1: MOVs will be assigned/staffed hours for new, extended hours in 2022. Current service hours are 6:30am to 7:00pm.

Milestones 2: All clients will be alerted to the extended service hours through marketing and posting on vehicles as soon as expansion is ready.

Goal 2. To activate new computer scheduling system called C.T.S.

Milestones 1: The activation of this system was in process when the pandemic occurred, but Bergen County Community Transportation staff is confident it will be able to activate the system in 2022.

Milestones 2: New system will be functional in 2022 and allow Bergen County Community Transportation staff to record more detailed and consistent trip and passenger data.

Goal 3. To return to previous scheduling with all routes reinstated.

Milestones 1: Bergen County Community Transportation staff is still only transporting at 50% vehicle capacity and only doing so for medical appointments, autistic workshops, and senior centers.

Milestones 2: Return of all motor vehicle operators and all vehicles being equipped for safety and social distancing.

SECTION III – BUDGET**Program Budgets**

Complete attached Excel spreadsheets for your grant year 2020 Expenditure and grant year 2022 projected budgets. Please make sure to include **ALL** funding sources and required local match if applicable. You can edit the heading to include funding sources that are not listed.

Close-out funds

Does your agency have carryover funds that will be added into the 2022 SCDRTAP budget? Please note close-out funds should be added to your 2022 allocation and shown in the attached budget spreadsheet 2022 proposed budget by funding source. Be sure that the funds were not previously requested by way of a budget modification. Also, keep in mind that if you don't indicate close-out funds in this application but later request it there is a possibility the availability of funds will be delayed.

Yes No

What Calendar year(s) carryover funds will be added to the 2022 budget? **N/A**

Provide the amount of funds that will be added. **N/A**

To what budget will you be adding your carryover funds to? **N/A**

Operating
 Administration
 Capital

Describe in detail what your carryover funds will be allocated for?

N/A

Indirect Administrative Costs

1. By grant, do you charge indirect cost to either SCDRTAP or 5311?
If yes, attach your approved Indirect Cost Plan as NJT Attachment B.

SCDRTAP

Yes No

5311

Yes No

What federal agency has approved your indirect cost plan for 5311?

N/A

2. Has the applicant made a change in its accounting system and/or cost rate proposed methodology, thereby affecting the previously approved cost allocation plan/indirect cost rate and its basis of application?

Yes No

All procurements for SCDRTAP and S5311 over \$1,000 require prior approval of NJ TRANSIT, this includes service and capital procurements. Section 5311 third party contracts must include applicable federal clauses and be reviewed and approved by NJ Transit prior to advertising. All vendors with multiyear contracts under FTA programs must sign annual certifications in order to remain compliant.

SECTION V - PUBLIC OUTREACH

Marketing and Advertising

What type of marketing and/or advertising does your agency provide to the public regarding your services?

- Timetables
- Customer Guidelines
- Service brochures
- Website
- TV/PSA
- County buildings or offices _____

Please provide copies of all marketing or advertising of your service as NJT Attachment K

Agency website link: <https://co.bergen.nj.us/community-transportation>

Please note that all websites must be compliant with ADA, Title VI, Route deviation and general public language if applicable. For assistance or guidance please contact your Regional.

If you provide S5311 service does your marketing materials include language that the service is open to the General public? **N/A**

Yes No

Public Hearing and Notification (only required for SCDRTAP funding)

Due to COVID-19 Public hearing may be virtual.

Attach all documents as NJT Attachments C1-C7

1. The notice should include the location, when and where the application will be available for public review. The notice must be advertised in two different newspapers at least 30 days prior to the public hearing dates. Please ensure that individuals have a method to submit comments if unable to attend. Submit notarized copies of both public notices with application as NJT Attachment C1.

2. The Public Hearing Notice must be sent to all Municipal Clerks in your county. The Public Hearing Notice must also be sent to county organizations, agencies, and associations that serve senior citizens and people with disabilities. Submit a list of organizations and Municipalities that the letter was sent to as **NJT Attachment C2**.
3. A large print of the Public Hearing Notice must be posted on all system vehicles. Notice must be posted on all vehicles at least 30 days prior to the public hearing and left on the vehicles until the date of the hearing. Submit a sample of the vehicle notice as **NJT Attachment C3**.

Prior to and After Public Hearing Date:

1. Prior to the Public Hearing a copy of the 2022 budget and goals must be available for public review on the County Website and/or in the Public Library (and at least 14 days after the public hearing date). Include as **NJT Attachment C4** the screen shot of the website and copies of correspondence requesting the web post and/or name of the library branch, address and date copy was placed in Library.
2. Once your application is completed an electronic copy of the 2022 application must be placed on the county website for public review. Attach a screen shot of the county website with the link to the electronic application as **NJT Attachment C5**.
3. The County must meet with their local CAC to review the proposed service activities, goals and budget for 2022. Their input and feedback should be considered in the planning process for this application. Please indicate the date of this CAC meeting and include copy of meeting minute notes showing application was reviewed with CAC members as **NJT Attachment C6**.
4. Copies of the 2022 summary of proposed activities, goals and proposed budget should be available at the public hearing.
5. Complete public hearing transcripts must be submitted. If public hearing was conducted via an online/ virtual platform, please ensure that recording of public hearing is transcribed. If not available by application due date the transcripts can be submitted after the application's filing deadline as **NJT Attachment C7**.

SECTION VI - ADDENDUMS

SCDRTAP Maintenance of Effort (MOE) Certification

Excerpt from Guidelines, Description and certification of Maintenance of Effort (MOE)

(a) The purpose of the Senior Citizen and Disabled Resident Transportation Assistance Program to provide for additional or expanded transportation services to senior citizens and disabled residents. Therefore designated recipients must maintain the same level of funding for senior citizen and transportation services as prior years.

(b) In order to comply with this Maintenance of Effort (MOE) requirement, the application must contain senior citizen and disabled resident transportation non-capital expense data from the past two years prior to the implementation of the Senior Citizen and Disabled Resident Transportation Assistance Program. This data should include non-capital expenditures of the designated recipient and/or applicant and any other agency, group, or groups, which will participate in the coordinated transportation program. Data from groups joining the coordinated system since the implementation of the Senior Citizen and Disabled Resident Transportation Assistance Program must be added to the original year period immediately preceding their joining the coordinated system

Actual Maintenance of Effort for 2020 \$2,288,752.00

Proposed Maintenance of Effort for 2022 \$2,358,339.00

If the MOE for 2022 has increased/decreased, please explain below:

MOE for 2022 increased due to increased salaries.

Civil Rights

Title VI

Does your agency have a current approved Title VI program submitted to NJ TRANSIT?

Yes No

Has your agency received any complaints, investigations or lawsuits alleging discrimination in the delivery of transportation service within the last three years?

Yes No

If yes, provide a description of the allegation and the current status and/or outcome.

Has any federal entity conducted a Title VI compliance review of your agency within the last three years?

Yes No

If yes, provide the following:

- Purpose/Reason for Review
- Name of the Agency that Performed the Review
- Summary of Findings/Recommendations
- Status and/or Disposition

Do you have any pending grant applications to other federal agencies (besides FTA)?

Yes No

If yes, provide a brief description of pending applications to other federal agencies.

Has your agency had a finding of noncompliance by any other federal agency?

Yes No

SECTION IX- COMPLETE APPLICATION CHECKLIST OF DOCUMENTS

The following documents are to be attached to this application.

<input checked="" type="checkbox"/>	NJT Attachment A	CHSTP Addendums/Updates
<input type="checkbox"/>	NJT Attachment B	Indirect Cost Plan (if applicable)
<input checked="" type="checkbox"/>	NJT Attachment C1	Notarized Copies of Public Notice
<input checked="" type="checkbox"/>	NJT Attachment C2	List of Organizations for Public Hearing Notice
<input checked="" type="checkbox"/>	NJT Attachment C3	Large Print Vehicle Notice
<input checked="" type="checkbox"/>	NJT Attachment C4	Library Public Notice Information
<input checked="" type="checkbox"/>	NJT Attachment C5	Website Screen Shot Public Notice
<input checked="" type="checkbox"/>	NJT Attachment C6	CAC Meeting Public Notice
<input checked="" type="checkbox"/>	NJT Attachment C7	Public Hearing Transcript
<input checked="" type="checkbox"/>	NJT Attachment D	SCDRTAP Application Cover Letter
<input checked="" type="checkbox"/>	NJT Attachment E	SCDRTAP Resolution
<input type="checkbox"/>	NJT Attachment F	Opinion of Council Letter (5311 only)
<input checked="" type="checkbox"/>	NJT Attachment G	ADA Certification of Equivalent Service
<input type="checkbox"/>	NJT Attachment H	5333(b) Certification Letter (5311 only)
<input type="checkbox"/>	NJT Attachment I	5311 Application Cover Letter
<input type="checkbox"/>	NJT Attachment J	5311 Resolution
<input checked="" type="checkbox"/>	NJT Attachment K	Copies of Marketing and/or Advertising

Excel Spreadsheet NJT Attachments L and M are attached separately

- 2020 Actual Expenditures by funding source/ 2022 Proposed budget by funding source
- 2022 Transportation Providers and Labor Representatives Spreadsheet

Exhibits:

- Exhibit A: List of Private Bus Operators Serving New Jersey (page 28 and 29)
- Exhibit B: Designated Leads for Human Services Transportation Coordination Plan (page 30)

Bergen County Community Transportation



Human Service Transportation

Coordinated Plan

**Revised
January 2019**



To understand where Bergen County Community Transportation is going, there must be an understanding of where it has been. This update to the Coordinated Transportation Plan will briefly cover Community Transportation's past, present and future.

PAST

How Community Transportation got started:

Bergen County is located in the Northeastern corner of New Jersey and consists of 70 municipalities. It is bordered by Hudson County and the Hudson River on the East, Essex County on the South, Passaic and Essex Counties on the West and Rockland County, New York on the North. The County is linked directly to New York City via the George Washington Bridge. The County occupies 233.9 square miles, ranking it in the middle of the 21 Counties in New Jersey in terms of overall land area.

In the late 1970's, Bergen County established the Bergen County Special Transportation division as part of the Department of Human Services to provide transportation services using money from the Title XX grant. Initially, the Division of Special Transportation provided services to economically disadvantaged persons including senior citizens and persons with disabilities. During its first few years, the focus of the Bergen County Special Transportation was to provide access to medical, nutrition and vocational workshop services.

During the 1980's, the arrival of the Casino Revenue tax funded Senior Citizen and Disabled Resident Transportation Assistance Act (SCDRTAP) required each of the 21 New Jersey counties to designate an agency as the recipient and encouraged this lead agency to coordinate services with other community transportation providers located in their respective counties. Bergen County Special Transportation became the designated recipient of the SCDRTAP funds for Bergen County and expanded its services to senior citizens (60 and over) and people with disabilities. In 1986, Bergen County Special Transportation had 25 vehicles.

During the late 1990's, Bergen County expanded its transportation funding to include other funding sources, including the New Jersey Department of Military and Veterans Affairs and the Veterans Administration. Also, a portion of the County Work First (including Temporary Assistance to

Needy, TANF) funding was added to the Job Access and Reverse Commute (JARC) funding to meet the competitive employment and training mobility needs of low income workers. The Bergen County fleet grew to 75 vehicles.

In February 2004, President George W. Bush issued an Executive Order on Human Services Transportation that launched the Federal UNITED WE RIDE initiative. The Executive Order required agencies to improve coordination of federally supported transportation services for people who are transportation disadvantaged, persons with disabilities, low income and senior citizens. Bergen County has a mix of transportation options including a large network of highways, rail services, private and Government operated bus lines, taxi and van services and County and locally operated Para Transit systems.

PRESENT

Current services provided by Community Transportation.

Currently, Community Transportation operates an 86 vehicle system incorporating 63 demand and deviated routes that transports seniors, disabled, low income and veteran clients. In addition, it operates two (2) Shuttles. The first is the Transit Connector Shuttle that provides a feeder shuttle that can be used for employment, medical and shopping. Stops include Railroad Stations, Hospitals and Bus Stations. The second is the Bergen Community College Shuttle that provides transportation for students, faculty and employees between the Paramus Campus and the Lyndhurst Campus in the Meadowlands. This is in addition to the 15 daily routes to deliver Meals on Wheels to seniors and the disabled. Community Transportation operates five (5) days a week, Monday thru Friday, from 6:00 AM – 8:30 PM and registers over one million miles per year.

During the past four (4) years, Community Transportation has applied for, and has been awarded, the following grants:

- **New Freedom Grants:** The money from these grants provide transportation for individuals with special needs.
- **JARC Grants:** The money from the Job Access and Reverse Commute funds provides transportation for low income individuals to and from work.

- **Veterans Shuttle:** This bus runs four (4) days a week, Monday through Thursday to the Veterans Hospital in East Orange.

As required, Community Transportation conducted both a Stakeholders Sub-Committee Meeting and a Full Committee Meeting to identify the unmet transportation needs and gaps. During the meetings numerous topics were discussed. The following are those voted on by each of the committees.

Stakeholders Sub-Committee Meeting:

Bergen County Community Transportation's Stakeholders Subcommittee Meeting took place on Tuesday, November 12, 2013. The Sub-Committee was chaired by the Director of the Bergen County Department of Human Services. There were twelve organizations in attendance. They were:

- Spectrum for Living Director of Transportation;
- United Way Housing Services Coordinator;
- Meadowlink Executive Director;
- Bergen County Division of Community Transportation Director
- Bergen County Division of Community Transportation Monitoring and Evaluation Coordinator;
- Bergen County Division of Disability Services Director;
- Bergen County Division of Senior Services Assistant Director;
- Bergen County Division of Veterans Services Director;
- Bergen County Planning and Economic Development Director;
- Bergen County Community Development Director; and
- Bergen County Aide to County Freeholder.

The attendees discussed the unmet transportation needs and gaps in Bergen County. While many issues were discussed, the subcommittee voted to present the following four (4) identified gaps to the Full Committee meeting on Thursday, December 5, 2013. Those issues follow:

- To extend Community Transportation's hours of operation to provide low income clients, this includes people living with disabilities, transportation home after work;
- To provide transportation services for seniors living in the Northern part of the County;

- To develop a Central Clearinghouse for available County services; and
- To extend the Veterans Shuttle to the VA Hospital in East Orange from four days a week to five. And from one bus a day, to two buses (one in the morning and one in the afternoon).

Stakeholders Full Committee Meeting:

The Stakeholders Full Committee Meeting took place on Thursday, December 5, 2013, and was chaired by the Director of the Bergen County Department of Human Services. There were with 19 organizations in attendance. They were:

- Spectrum for Living Director of Transportation;
- United Way Housing Services Coordinator;
- Meadowlink Executive Director;
- Crestron Electronics, Inc. Senior Director of Human Resources
- New Jersey TIP Program Manager at Rutgers
- Community Transportation Advisory Council's Co-Chair
- Bergen County Community College
- Bergen County Division of Community Transportation Interim Director;
- Friendship House
- Bergen County Division of Community Transportation Monitoring and Evaluation Coordinator;
- Bergen County Division of Disability Services Director;
- Bergen County Division of Senior Services Assistant Director;
- Bergen County Division of Veterans Services Director;
- Bergen County Planning and Economic Development
- Bergen County Community Development Director
- Bergen County Aide to County Freeholder
- Bergen County Board of Social Services
- New Jersey Transit Local Programs Manager
- New Jersey Transit Environmental Planning and Mobility Programs Manager

The Stakeholders present represented a cross section of our county. They represented municipalities, Non-Profits, and County Departments. The

Stakeholders represented service providers that are currently working with the County, as well as those who desire to add a new service or expand a current service.

It is estimated 40 communities currently operate at least one bus. This local service generally involves medical appointments, local shopping trips and transportation to Senior Centers. Inter-county transportation is coordinated with Bergen County Community Transportation who provides the majority of that service.

In addition, Bergen County has numerous non-profit organizations providing transportation. Most non-profits limit the transportation options they provide to their distinct populations. Transportation that is outside their regular services is provided by Community Transportation.

However, during the meeting it became clear there was a distinct lack of communication concerning available transportation services among the 70 municipalities and the County. To address these issues and to move forward, the Full Committee voted on the following issues to be addressed by Community Transportation.

- **Survey:** Conduct a survey to identify all available transportation services offered by the 70 municipalities within Bergen County;
- **Call Center:** Once the survey is completed, Community Transportation would develop and implement a Call Center with responsibilities to include dispatch personnel to receive calls to Bergen County Community Transportation and identify available transportation either within their municipality, or with the county. This will streamline the intake, the schedule, and the dispatch duties to a central location. In addition, Municipalities with vehicles will be notified that a ride(s) are needed in their area. In addition, some of the funding for this service could be charged-back to Medicare, Medicaid, and to individual municipalities;
- **Veterans Shuttle:** This will be an expanded Shuttle from four days a week to five days, and with two (2) buses a day, instead of one (1) bus. This will allow more veterans to travel to the Veterans Hospital in East Orange for appointments; and treatment;

Before Community Transportation can proceed with the wishes of the Stakeholders it must determine where the additional services are most needed. For example, which municipalities are most in need of transportation services? How many seniors, how many veterans, how many disabled, and most of all, how many households do not have an automobile? Based on the statistics from the 2010 U.S. Census, here are a few of the answers.

In 2010, Bergen County had a population of 905,116, which was an increase of 2.4% of the Census taken in 2000. Bergen County is one of the most urban and densely populated Counties in the state with 99% of the population living within an urban area and with a total of 3,870 people residing per square mile. In terms of population density, it is the areas along the Western border with Passaic and Essex Counties and along the Eastern part of the county bordering with the Hudson River South of the George Washington Bridge.

Bergen County is considered to be one of the most affluent counties in New Jersey with a 2010 medium income of \$81,708. However, the per capita income for 2010 was \$42,006. Further, during the years of 2006-2010 approximately 5.8% of the population was living below the poverty level.

Based on the U.S. Census of 2010, the breakdown of the population of Bergen County is as follows:

<u>Group</u>	<u>Percentage</u>	<u>Number</u>
Caucasian	71.9	
Hispanic or Latino	16.1	
Asian	14.5	
African American	5.8	
American Indian/Alaskan Native	.02	
The age of 65 and older	15.1	137,103
People living with a disability		75,113
Veterans		44,145
Households without a car (estimated by 2012)		17,786

FUTURE:

The process Community Transportation will use to determine future shuttles, and the estimated cost to implementation the plan.

Survey:

The survey will be conducted first; transportation data will be obtained from the 70 municipalities. Existing data will be reviewed and a letter with a form enclosed will be sent to each municipality requesting an update of their services and the number of buses that are available. When returned, that information will be entered into a matrix.

The survey form will request the number of buses available for seniors and for those living with disabilities. It also will request the types of services, for example Food Shopping, Doctor's Appointments etc.

Next, a phone call will be made to the municipalities who did not respond requesting the form be returned with the updated data. This will continue until all 70 municipalities have responded.

Time Line
4-6 months

Projected Budget for 2014
\$50,000

This is a one-time cost. Tasks will be performed by current employees, under separate responsibilities. The update process will be built into the system.

This is the start-up cost. It covers the salary for one full time Monitoring and Evaluation Coordinator. It covers the cost to input the data from the survey into the computer, the training of current personnel, and the marketing of the telephone number and available services. Monthly reports, updates to the services and to the system will be the responsibility of the Coordinator.

Time Line
2015

Projected Budget for 2015
\$100,000

This will continue to cover the salary of the Coordinator. Also, it will provide funds for the Coordinator to update

Veterans Shuttle:

This Shuttle is currently in effect. However, it will be expanded from four days a week to five days, and from one (1) bus a day, to two (2) buses a day. This will allow more flexibility for veterans to travel to the Veterans Hospital in East Orange for appointments and treatment.

<u>Time Line</u>	<u>Projected Budget, 2014</u>	<u>Projected Budget, 2015</u>
6 months	\$75,000	\$125,000

Feeder Shuttle:

The Feeder Shuttle will provide the same type of transportation as the other shuttles. That is, transport people from a New Jersey Transit location to another location not serviced by New Jersey Transit. However, the Feeder Shuttle can be used faster and for less money than a dedicated shuttle. For example, passengers might be able to travel part of the way to their destination on New Jersey Transit, but not be able to continue their journey. Community Transportation would provide the “feeder” service for less than half the cost of running a dedicated shuttle. The Feeder Shuttle would run on short trips (under 15 minutes) and stop at New Jersey Transit Connection stops where the passengers can transfer to the Feeder Shuttle to continue their journey. Community Transportation would be saving a substantial amount of money, even if we use two or three buses. The use of the Feeder Shuttle at a location will be based on the specific transportation needs of that community. In addition and as a public relations possibility, Community Transportation could purchase in bulk, low cost tickets from New Jersey Transit and give them to passengers on the Feeder Shuttle as they continue their Journey.

<u>Time Line</u>	<u>Projected Budget, 2019</u>	<u>Projected Budget, 2020</u>
10-15 months	\$50,000	\$225,000

Bergen County Community Transportation stands ready to implement these projects, as well as apply for grants to expand current services and to develop new routes to provide transportation to all of the residents of Bergen County who are in need of our services.

NJT Attachment B – Indirect Cost Plan

Not Applicable

North Jersey Media Group

NJT Attachment C1

PO Box 23430
Green Bay, WI
54305-3430

BERGEN COUNTY COMMUN
178 ESSEX STREET
LODI, NJ 07644
ATTN: JULIO

This is not an invoice

Acct: 402619

Order #	Advertisement/Description	# Col x # Lines	Rate Per Line	Cost
0004814937	NOTICE BERGENCOUNTYEXECUTIVEJAMESJTEDESCOILL ANDTHERBERGENCOINTVBOARDOFCOMMISSION	2 col x 57 lines		\$189.24
		Affidavit of Publication Charge	1	\$25.00
		Tearsheet Charge	0	\$0.00
		Net Total Due:		214.24

Run Dates: 07/11/2021, 07/12/2021

Check #: _____

Date: _____

CERTIFICATION BY RECEIVING AGENCY
I, HAVING KNOWLEDGE OF THE FACTS, CERTIFY AND DECLARE THAT THE GOODS HAVE BEEN RECEIVED OR THE SERVICES RENDERED AND ARE IN COMPLIANCE WITH THE SPECIFICATIONS OR OTHER REQUIREMENTS, AND SAID CERTIFICATION IS BASED ON SIGNED DELIVERY SLIPS OR OTHER REASONABLE PROCEDURES OR VERIFIABLE INFORMATION.

SIGNATURE: _____

TITLE: _____ DATE: _____

CERTIFICATION BY APPROVAL OFFICIAL
I CERTIFY AND DECLARE THAT THIS BILL OR INVOICE IS CORRECT, AND THAT SUFFICIENT FUNDS ARE AVAILABLE TO SATISFY THIS CLAIM. THE PAYMENT SHALL BE CHARGEABLE TO:
APPROPRIATION ACCOUNT(S) AND AMOUNTS CHARGED: P.O. # _____

SIGNATURE: _____

TITLE: _____ DATE: _____

CLAIMANT'S CERTIFICATION AND DECLARATION:

I DO SOLEMNLY DECLARE AND CERTIFY UNDER THE PENALTIES OF THE LAW THAT THIS BILL OR INVOICE IS CORRECT IN ALL ITS PARTICULARS; THAT THE GOODS HAVE BEEN FURNISHED OR SERVICES HAVE BEEN RENDERED AS STATED HEREIN; THAT NO BONUS HAS BEEN GIVEN OR RECEIVED BY ANY PERSON OR PERSONS WITHIN THE KNOWLEDGE OF THIS CLAIMANT IN CONNECTION WITH THE ABOVE CLAIM; THAT THE AMOUNT HEREIN STATED IS JUSTLY DUE AND OWING; AND THAT THE AMOUNT CHARGED IS A REASONABLE ONE.

Date: 07/12/2021

Federal ID #: 061032273

Signature: *Linda Tutt*

Official Position: Clerk

Kindly return a copy of this bill with your payment so that we can assure you proper credit.

The Record

STATE OF NEW JERSEY
COUNTY OF PASSAIC

Linda Tutt

Of full age, being duly sworn according to law, on his/her oath says that he/she is employed at North Jersey Media Group publisher of the The Record. Included herewith is a true copy of the notice that was published on the following date(s):

07/11/2021, 07/12/2021

in The Record, a newspaper of general circulation and published in Hackensack, in the County of Bergen and circulated in Bergen, Passaic, Hudson, Morris and Essex Counties. Said newspaper is published seven days a week.

Subscribed and sworn before me this 12 day of July, 2021



A Notary Public, State of Wisconsin, County of Brown

1-7-28

My Commission Expires

KATHLEEN ALLEN
Notary Public
State of Wisconsin



**Bergen County Executive
James J. Tedesco III
And the Bergen County
Board of Commissioners
present a
Public Hearing on Transportation Funding for
Senior Citizens and
Persons with Disabilities**

The Bergen County Division of Community Transportation is applying for funding from NJ Transit, Inc. for a proposed amount of \$1,657,504.00 under the Senior Citizens and Disabled Residents Transportation Assistance Program. The funding will be used to provide transportation service for senior citizens and persons with disabilities. A copy of the application will be available for viewing at the Johnson Public Library in Hackensack within two weeks after the hearing.

Due to the Covid-19 Pandemic, a virtual hearing accepting input concerning the 2022 application will be held on Zoom. The notice is hereby given that on August 12, 2021 at 10:00am please logon to <http://www.co.bergen.nj.us/ct-virtual-public-hearing-2021>. To assure that all members of the public are given an opportunity to have their questions answered please send all questions to asuarez@co.bergen.nj.us. People who are deaf, hard of hearing/and or speech impaired should access this service by contacting New Jersey Relay Service TTY/TDD 1-800-852-7899

**Thursday, August 12, 2021
10:00AM**

If you cannot attend the virtual meeting, send your written comments to: Bergen County Division of Community Transportation •
Attn: Anthony Suarez 178 Essex Street • Lodi, NJ 07644
201 368-5955 • 201 845-4683 (fax)

BERGEN COUNTY BOARD OF COMMISSIONERS

• Steven A. Tanelli, Chairman • Tracy S. Zur, Vice Chairwoman • Dr. Joan M. Voss, Chair Pro Tempore • Mary J. Amoroso • Ramon M. Hache, Sr. • Germaine M. Ortiz • Thomas J. Sullivan

**DIVISION OF COMMUNITY TRANSPORTATION
Anthony Suarez, Acting Director**

The Record/ Herald News
July 11 & 12 2021
FEE:\$214.24



**COUNTY OF BERGEN
DIVISION OF COMMUNITY TRANSPORTATION**

178 Essex Street, Lodi New Jersey 07644
(201) 368-5955 FAX (201) 845-4683

James J. Tedesco III

County Executive

Anthony R. Suarez
Acting Director

Dear Friends,

I would like to invite you to our Annual Public Hearing, which will be virtual this year, due to the Covid-19 Pandemic. The hearing will be held on Thursday, August 12, 2021 at 10:00 AM. Please logon to:


<https://www.co.bergen.nj.us/ct-virtual-public-hearing-2021>

I ask that you post the enclosed notice of our virtual hearing on your bulletin board so that other interested parties may become aware of this hearing and attend should they wish to participate.

This is the time to let us know how you feel about the service and to make suggestions for improvements. If you are unable to attend, I invite you to send us your comments so they can be read into the minutes of the meeting.

Copies of the Casino Revenue Application will be available for review at the Johnson Public Library in Hackensack within two weeks after the Public Hearing.

Sincerely,



Anthony R. Suarez
Director



COUNTY OF BERGEN
DIVISION OF COMMUNITY TRANSPORTATION
178 Essex Street, Lodi New Jersey 07644
(201) 368-5955 FAX (201) 845-4683

James J. Tedesco III
County Executive

Anthony R. Suarez
Acting Director

Dear Boro Clerk,

I would like to invite you to our Annual Public Hearing, which will be virtual this year, due to the Covid-19 Pandemic. The hearing will be held on Thursday, August 12, 2021 at 10:00 AM. Please logon to:


<https://www.co.bergen.nj.us/ct-virtual-public-hearing-2021>

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Sincerely,



Anthony R. Suarez
Director



COUNTY OF BERGEN
DIVISION OF COMMUNITY TRANSPORTATION

178 Essex Street, Lodi New Jersey 07644
(201) 368-5955 FAX (201) 845-4683

James J. Tedesco III
County Executive

Anthony R. Suarez
Acting Director

Dear Mayor,

I would like to invite you to our Annual Public Hearing, which will be virtual this year, due to the Covid-19 Pandemic. The hearing will be held on Thursday, August 12, 2021 at 10:00 AM. Please logon to:

<https://www.co.bergen.nj.us/ct-virtual-public-hearing-2021>

I ask that you post the enclosed notice of our virtual hearing on your bulletin board so that other interested parties may become aware of this hearing and attend should they wish to participate.

This is the time to let us know how you feel about the service and to make suggestions for improvements. If you are unable to attend, I invite you to send us your comments so they can be read into the minutes of the meeting.

Copies of the Casino Revenue Application will be available for review at the Johnson Public Library in Hackensack within two weeks after the Public Hearing.

Sincerely,


Anthony R. Suarez
Director

CENTER	FIRST NAME	LAST NAME	ADDRESS 1	TOWN	STATE	ZIP
Bergenfield Senior Activity Center	<i>Elleanor</i>	<i>Contreras</i> ✓	293 Murray Hill Terrace	Bergenfield ✓	NJ	07621
Southwest Senior Activity Center	<i>Heleynne</i>	<i>Trent</i> ✓	147 Hackensack St.	East Rutherford ✓	NJ	07073
Elmwood Park Senior Activity Ctr.	Cristine	Cobb ✓	Market St. & Boulevard	Elmwood Park ✓	NJ	07407
Garfield Senior Activity Center	<i>Adriano</i>	<i>Svorinic</i> ✓	480 Midland Ave.	Garfield ✓	NJ	07026
United Senior Activity Center	<i>Maria</i>	<i>Sanjurjo</i> ✓	101 Hudson St.	Hackensack ✓	NJ	07601
Northwest Senior Activity Center	<i>Andree</i>	<i>Cobb</i> ✓	46-50 Center St.	Midland Park ✓	NJ	07432
North Arlington Senior Activity Ctr.	Connie	Keeler ✓	11 York Rd.	North Arlington ✓	NJ	07031
Palisades Park Senior Activity Ctr.	<i>Chong Paul</i>	<i>Kim</i> ✓	300 Highland Ave.	Palisades Park ✓	NJ	07650
Ridgefield Park Senior Activity Ctr.	<i>Tara</i>	<i>Prestigiocomo</i> ✓	159 Park St.	Ridgefield Park ✓	NJ	07660
Wallington Senior Activity Ctr.	Agata	<i>Dressler</i> ✓	24 Union Boulevard	Wallington ✓	NJ	07057
Cliffside Park Senior Center	Linda	Philips Perez ✓	550 Gorge Rd.	Cliffside Park ✓	NJ	07010
Bergen Family Center	Giannoula	Lolis	44 Armory St.	Englewood	NJ	07631
Fair Lawn Senior Center	Karen	Hodos	11-05 Gardiner Rd.	Fair Lawn <i>na</i>	NJ	07410
Fairview Senior Center	Marie	Nieves	53 Grant St.	Fairview	NJ	07022
Richard A. Nest Senior Center	Barbara	Wyman	319 Main St.	Fort Lee	NJ	07024
Garfield Golden Age Ctr.	Elzbieta	Andrasik	225 Midland Ave.	Garfield	NJ	07026
Belmont Gardens	Elzbieta	Andrasik	377 Midland Ave.	Garfield	NJ	07026
Martin Luther King, Jr. Senior Ctr.	Victoria	Taylor	120 Atlantic St.	Hackensack	NJ	07601
Lyndhurst Senior Center	Theresa	Cicero	281 Stuyvesant Ave.	Lyndhurst ✓	NJ	07071
New Milford Senior Center	Mary Beth	Hubbard	275 River Rd.	New Milford	NJ	07646
James F. McGuire Center	Dolores	Alfis	113 Paris Ave.	Northvale	NJ	07647
— Ridgefield Senior Nutrition Ctr.	Bob	Forster	725 Slocum Ave.	Ridgefield	NJ	07657
55 Kip Senior Center	Peggy	Letsche	55 Kip St.	Rutherford	NJ	07070
Teaneck Senior Services Ctr.	Caryl	Wynn	250 Colonial Ct.	Teaneck	NJ	07666
— Cliffside Park Senior Center	Susan	Kaplan	70 Sterling Pl.	Teaneck	NJ	07666
TJ Riley Multipurpose Center	Marianne	Wall	100 Madison Ave.	Westwood	NJ	07676

Borough Clerk of Allendale
500 West Crescent Avenue
Allendale, NJ 07411

Borough Clerk of Alpine
100 Church Street
Alpine, NJ 07620

Borough Clerk of Bergenfield
198 No. Washington Avenue
Bergenfield, NJ 07621

Borough Clerk of Bogota
375 Larch Avenue
Bogota, NJ 07603

Borough Clerk of Carlstadt
500 Madison Avenue
Carlstadt, NJ 07072

Borough Clerk of Cliffside Park
525 Palisade Avenue
Cliffside Park, NJ 07010

Borough Clerk of Closter
295 Closter Dock Road
Closter, NJ 07624

Borough Clerk of Cresskill
167 Union Avenue
Cresskill, NJ 07626

Borough Clerk of Demarest
118 Serpentine Road
Demarest, NJ 07627

Borough Clerk of Dumont
50 Washington Avenue
Dumont, NJ 07628

Borough Clerk of East Rutherford
1 Everett Place
East Rutherford, NJ 07073

Borough Clerk of Edgewater
55 River Road
Edgewater, NJ 07020

Borough Clerk of Elmwood Park
182 Market Street
Elmwood Park, NJ 07407

Borough Clerk of Emerson
Municipal Place
Emerson, NJ 07630

City Clerk of Englewood
12-10 Van Brunt Street
Englewood, NJ 07631

Borough Clerk of Englewood Cliffs
482 Hudson Terrace
Englewood Cliffs, NJ 07632

Borough Clerk of Fair Lawn
8-01 Fair Lawn Avenue
Fair Lawn, NJ 07410

Borough Clerk of Fairview
59 Anderson Avenue
Fairview, NJ 07022

Borough Clerk of Fort Lee
309 Main Street
Fort Lee, NJ 07024

Borough Clerk of Franklin Lakes
480 De Korte Drive
Franklin Lakes, NJ 07417

City Clerk of Garfield
101 Outwater Lane
Garfield, NJ 07026

Borough Clerk of Glen Rock
Harding Plaza
Municipal Building
Glen Rock, NJ 07452

City Clerk of Hackensack
65 Central Avenue
Hackensack, NJ 07601

Borough Clerk of Harrington Park
85 Harriot Avenue
P.O. Box 174
Harrington Park, NJ 07604

Borough Clerk of Hasbrouck Heights
32 Boulevard
Hasbrouck Heights, NJ 07604

Borough Clerk of Haworth
300 Haworth Avenue
Haworth, NJ 07641

Borough Clerk of Hillsdale
380 Hillsdale Avenue
Hillsdale, NJ 07642

Borough Clerk of Ho-Ho-Kus
333 Warren Avenue
Ho-Ho-Kus, NJ 07423

Borough Clerk of Leonia
312 Broad Avenue
Leonia, NJ 07605

Borough Clerk of Little Ferry
215-217 Liberty Street
Little Ferry, NJ 07643

Borough Clerk of Lodi
One Memorial Drive
Lodi, NJ 07644

Township Clerk of Lyndhurst
375 Valley Brook Avenue
Lyndhurst, NJ 07071

Township Clerk of Mahwah
475 Corporate Drive
Mahwah, NJ 07430

Borough Clerk of Maywood
15 Park Avenue
Maywood, NJ 07607

Borough Clerk of Midland Park
280 Godwin Avenue
Midland Park, NJ 07432

Borough Clerk of Montvale
12 Mercedes Drive
Montvale, NJ 07645

Borough Clerk of Moonachie
70 Moonachie Road
Moonachie, NJ 07074

Borough Clerk of New Milford
930 River Road
New Milford, NJ 07646

Borough Clerk of North Arlington
214 Ridge Road
North Arlington, NJ 07031

Borough Clerk of Northvale
116 Paris Avenue
Northvale, NJ 07647

Borough Clerk of Norwood
455 Broadway
Norwood, NJ 07648

Borough Clerk of Oakland
1 Municipal Plaza
Oakland, NJ 07436

Borough Clerk of Old Tappan
227 Old Tappan Road
Old Tappan, NJ 07675

Borough Clerk of Oradell
355 Kinderkamack Road
Oradell, NJ 07649

Borough Clerk of Palisades Park
275 Broad Avenue
Palisades Park, NJ 07650

Borough Clerk of Paramus
1 Jockish Square
Paramus, NJ 07652

Borough Clerk of Park Ridge
53 Park Avenue
Park Ridge, NJ 07656

Borough Clerk of Ramsey
33 N. Central Avenue
Ramsey, NJ 07446

Borough Clerk of Ridgefield
604 Broad Avenue
Ridgefield, NJ 07657

Village Clerk of Ridgefield Park
234 Main Avenue
Ridgefield Park, NJ 07660

Village Clerk of Ridgewood
131 North Maple Avenue
Ridgewood, NJ 07450

Borough Clerk of River Edge
705 Kinderkamack Road
River Edge, NJ 074661

Township Clerk of River Vale
406 Rivervale Road
River Vale, NJ 07675

Township Clerk of Rochelle Park
151 W. Passaic Street
Rochelle Park, NJ 07662

Borough Clerk of Rockleigh
26 Rockleigh Road
Rockleigh, NJ 07647

Borough Clerk of Rutherford
176 Park Avenue
Rutherford, NJ 07070

Township Clerk of Saddle Brook
93 Market Street
Saddle Brook, NJ 07663

Borough Clerk of Saddle River
100 e. Allendale Road
Saddle River, NJ 07458

Township Clerk of So. Hackensack
227 Phillips Avenue
South Hackensack, NJ 07606

Township Clerk of Teaneck
818 Teaneck Road
Teaneck, NJ 07666



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Wallington, NJ 07057

Borough Clerk of Woodcliff Lake
188 Pascack Road
Woodcliff Lake, NJ 07677

ARC
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Hackensack, NJ 07601

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Wood Ridge, NJ 07075

Friendship House
124 Myer Street
Hackensack, NJ 07601

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Westwood, NJ 07675

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Memorial Town Hall
Scott Plaza
Wyckoff, NJ 07481

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Alpine, NJ 07620

Mayor of Bergenfield
198 No. Washington Avenue
Bergenfield, NJ 07621

Mayor of Bogota
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Bergen County Executive
James J. Tedesco III

and the

Bergen County Board of Commissioners

present a

**Public Hearing on Transportation Funding
for Senior Citizens and
Persons with Disabilities**

The Bergen County Division of Community Transportation is applying for funding from NJ Transit, Inc. for a proposed amount of \$1,657,504.00 under the Senior Citizens and Disabled Residents Transportation Assistance Program. The funding will be used to provide transportation service for senior citizens and persons with disabilities. A copy of the application will be available for viewing at the Johnson Public Library in Hackensack within two weeks after the hearing.

Due to the Covid-19 Pandemic, a virtual hearing accepting input concerning the 2022 application will be held on **Zoom**. The notice is hereby given that on **August 12, 2021 at 10:00am** please logon to <https://www.co.bergen.nj.us/ct-virtual-public-hearing-2021>. To assure that all members of the public are given an opportunity to have their questions answered please send all questions to asuarez@co.bergen.nj.us. People who are deaf, hard of hearing/and or speech impaired should access this service by contacting New Jersey Relay Service TTY/TDD-1-800-852-7899

**Thursday, August 12, 2021
10:00AM**

If you cannot attend the virtual meeting, send your written comments to:
Bergen County Division of Community Transportation • Attn: Anthony Suarez
178 Essex Street • Lodi, NJ 07644
201-368-5955 • 201-845-4683 (fax)

BERGEN COUNTY BOARD OF COMMISSIONERS

- Steven A. Tanelli, *Chairman* • Tracy S. Zur, *Vice Chairwoman* • Dr. Joan M. Voss, *Chair Pro Tempore*
- Mary J. Amoroso • Ramon M. Hache, Sr. • Germaine M. Ortiz • Thomas J. Sullivan

DIVISION OF COMMUNITY TRANSPORTATION

Anthony Suarez, Acting Director

BERGEN COUNTY COMMUNITY TRANSPORTATION ADVISORY BOARD MINUTES APRIL 20, 2021

Noreen called the meeting to order and called for motion to accept the minutes. All accepted the minutes, Austin 2nd the minutes.

Isabel Rojas gave her report. 2022 Casino Revenue SCRDTAP Allocations were just sent out to the counties. Bergen County will be receiving one million six hundred fifty seven thousand, seven thousand, five hundred and four dollars, a slight decrease from 2021, the 2023 allocation will be a significant increase. The online gambling is doing very well. The TNC project that Bergen County applied for has been approved. The County is putting in 50 thousand and NJ Transit put in 50 thousand. Section 5310 2020 application has been put out and closed on February 5th, NJ Transit is in the process of reviewing and scoring them. The 2019 application inclusion letters have still not been sent out. They will go out sometime this year.

Anthony's report. We have been doing vaccine trips for people in Bergen, Hudson, Essex and Passaic with the grant from the Area Plan along with Uber. All the employees are back to work with the office on a staggered schedule. All employees have been given the opportunity to be vaccinated by the county and most of our employees have taken advantage of the vaccination. We are working on scheduling to keep all of our employees working and not congregating in large groups. We have increased our ridership and are starting to do some medicals. Senior Centers will be last. In addition, we are doing shuttle rides at Bergen New Bridge every day and on the weekends, shuttling people from the parking lot to the building. Every vehicle has been retro fitted for driver and passenger safety thanks to Joe Cinques my assistant and Aris. We are still working on cameras on all our vehicles including meals on wheels vehicles. Also looking at a new feature showing if a driver changes vehicles in the course of their shift to be able to continue their daily recording. We are hoping in the fall to be able to have CTS come in and train everyone on the new scheduling system. Thanks to Isabel for helping to assist in the third Party Transportation Program. Anthony announced the date for the Public Hearing for the 2022 Casino Revenue SCRDTAP is scheduled for August 12, 2021 at 10:00 am and will be held virtually.

Kerry asked questions on the Senior Center opening what the capacity will be. Anthony explained that right now, we are only transporting one passenger at a time but we have been installing plexiglass and are hoping to increase to four passengers. Anthony said he would look into how many passengers we are able to transport at one time. Lorraine stated when the Senior Centers come back they will not be coming back at full capacity. Noreen asked if the county is still considering buying the building and Anthony said yes and will probably still rent out to anyone who is still presently there.

Lorraine asked for a motion to adjourn

Austin second the motion

Respectfully submitted by

Donna Riggi

NJT Attachment D

June 29, 2021

Janelle Rivera, Manager Local Programs
NJ TRANSIT
Local Programs and Minibus Support
One Penn Plaza East, 4th Floor
Newark, New Jersey 07105-2246

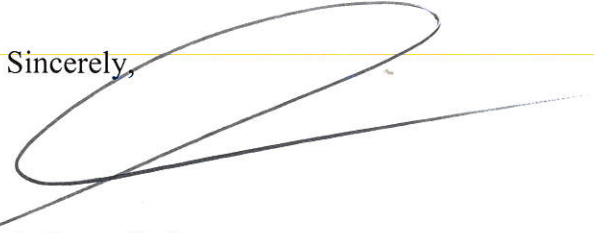
Dear Mrs. Rivera:

The County of Bergen is hereby applying for funds under Senior Citizens & Disabled Residents Transportation Assistance Program (SCDRTAP). The approval of this grant will enable transportation services to be available to the senior citizens and disabled residents in our County. Bergen County is requesting \$1,657,504.00 for 2022. The scheduled public hearing date is August 12, 2021. The application will be available at the following location Johnson Public Library, 274 Main Street, Hackensack, NJ 07601 as of the following date August 26, 2021.

To my knowledge, all information provided in support of this application is true and correct. If you have questions or require additional information, please contact Anthony R. Suarez, Acting Director of Community Transportation at (201) 336-3380.

As the Applicant, the County of Bergen agrees to comply with all regulations and administrative guidance required for application to the Senior Citizens & Disabled Residents Transportation Assistance Program for the year 2022. The Applicant affirms the truthfulness and accuracy of the information it has made in the statements submitted herein and any other submission made to NJ TRANSIT. In signing this document, I declare the foregoing information and any other statement made on behalf of the Applicant are true and correct.

Sincerely,

A handwritten signature in black ink, appearing to read 'Anthony R. Suarez', written over a horizontal yellow line.

Anthony R. Suarez
Acting Director of Bergen County Community Transportation



COUNTY OF BERGEN

ONE BERGEN COUNTY PLAZA
HACKENSACK, NJ 07601

Certified Copy

Resolution: 625-21

Agenda: 7/21/2021

Public Works/ Division of Community Transportation

Meeting Date: 7/21/2021

Purpose: Authorize submission of a renewal application for the Senior Citizens and Disabled Residents Transportation Assistance Program FY 2022 (SCDRTAP) Allocation and Authorize a renewal Contract with NJ Transit, upon award.

Dollar Amount: \$1,657,504.00 NOT TO EXCEED

Contract Basis: Grant

Name: New Jersey Transit

Address: One Penn Plaza East, Newark, NJ 07105-2246

Prepared By: AS/jv

Sponsored by the Body as a Whole that this Resolution be passed. The motion passed by the following vote:

Yes: 6 - Chairman Tanelli, Chairwoman Pro Tempore Voss, County Commissioner Amoroso, County Commissioner Hache Sr., County Commissioner Ortiz, and County Commissioner Sullivan

Absent: 1 - Vice Chairwoman Silna Zur

I, Lara Rodriguez, Clerk, Board of County Commissioners , certify that this is a true copy of Resolution No. 625-21, passed by the BOARD OF COUNTY COMMISSIONERS on 7/21/2021.

Lara Rodriguez

Attest: _____



COUNTY OF BERGEN

ONE BERGEN COUNTY PLAZA
HACKENSACK, NJ 07601

Certified Copy

Resolution: 625-21

Agenda: 7/21/2021

**BERGEN COUNTY
BOARD OF COUNTY COMMISSIONERS
RESOLUTION**

Certified as a true copy of a Resolution adopted by the Board of County Commissioners on above date at the Regular Meeting by:

Lara Rodriguez, Clerk, Board of County Commissioners, Bergen County, New Jersey

WHEREAS, in 1984 the Governor of New Jersey signed into law legislation creating the Senior Citizens and Disabled Residents Transportation Act; and

WHEREAS, under this law Casino Tax Revenue may be utilized for the provision of elderly (60+) and disabled transportation; and

WHEREAS, the Bergen County Department of Public Works, Division of Community Transportation, 178 Essex Street, Lodi NJ 07644 provides transportation services to senior citizens and disabled residents of Bergen County; and

WHEREAS, New Jersey Transit Corporation has requested a renewal application for Senior Citizens and Disabled Transportation Assistance Act funding in the amount of **\$1,657,504.00 for the period of January 1, 2022 to December 31, 2022** for transportation services to senior citizens and disabled residents of Bergen County; and

WHEREAS, upon award of funding, Bergen County Department of Public Works, Division of Community Transportation, 178 Essex Street, Lodi, NJ 07644, will renew its contract with New Jersey Transit, Inc. under the Senior Citizens and Disabled Transportation Assistance Program in the amount **\$1,657,504.00 for the period of January 1, 2022 to December 31, 2022** for transportation services to senior citizens and disabled residents of Bergen County. Now, therefore be

it

RESOLVED, upon the recommendation of Community Transportation Division Director Anthony R. Suarez, that the Division of Community Transportation, 178 Essex Street, Lodi, NJ 07644 is hereby authorized to submit a renewal application for Senior Citizen and Disabled Residents Assistance Act funding in the amount of **\$1,657,504.00** for the period of **January 1, 2022 to December 31, 2022** to New Jersey Transit Corporation for transportation services to the senior citizens and disabled residents of Bergen County; and be it further

RESOLVED, upon award of funding, Bergen County Department of Public Works, Division of Community Transportation, 178 Essex Street, Lodi, NJ 07644, is authorized to renew its contract with New Jersey Transit, Inc. under the Senior Citizens and Disabled Transportation Assistance Program in the amount **\$1,657,504.00 for the period of January 1, 2022 to December 31, 2022** for transportation services to senior citizens and disabled residents of Bergen County; and be it further

RESOLVED, that the County Executive be and is hereby authorized to execute any and all documents in connection with this agreement in a form to be approved by County Counsel.

NJT Attachment G

ADA Certification of Equivalent Service


The County of Bergen certifies that its demand responsive/ Route Deviation service offered to individuals with disabilities, including individuals who use wheelchairs, is equivalent to the level and quality of service offered to individuals without disabilities. Such service, when viewed in its entirety, is provided in the most integrated setting feasible and is equivalent with respect to:

- (1) Response time;
- (2) Fares;
- (3) Geographic service area;
- (4) Hours and days of service;
- (5) Restrictions on trip purpose;
- (6) Availability of information and reservation capability; and
- (7) Constraints on capacity or service availability.

In accordance with 49 CFR 37.77, public entities operating demand responsive/ Route Deviation systems for the general public which receive financial assistance under 49 U.S.C. 5311 or 5307 must file this certification with the appropriate state program office before procuring any inaccessible vehicle. Such public entities not receiving FTA funds shall also file the certification with the appropriate state program office. Such public entities receiving FTA funds under any other section of the FT Act must file the certification with the appropriate FTA regional office. This certification is valid for no longer than one year from its date of filing.

Anthony R. Suarez
(Name of authorized official)

Acting Director
(Title)



(Signature)

Date: 6/29/21

BERGEN
County



James J. Tedesco III
County Executive

Board of Chosen Freeholders

Germaine M. Ortiz
Chairwoman

Mary J. Amoroso
Vice Chairwoman

Dr. Joan M. Voss
Chair Pro Tempore

David L. Ganz

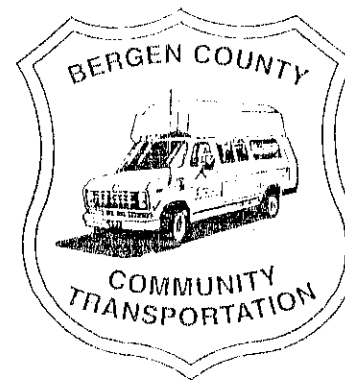
Thomas J. Sullivan

Steven A. Tanelli

Tracy S. Zur

Community Transportation

BERGEN COUNTY COMMUNITY TRANSPORTATION



*Serving The Residents
of Bergen County*

BERGEN
County

Community Transportation

Phone: 201-368-5955

Fax: 201-845-4683



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A.D.A. Compliant
www.co.bergen.nj.us*

GREETINGS FROM OUR COUNTY
EXECUTIVE



Dear Bergen County Residents,

We are committed to meeting the transportation needs of our elderly, disabled and behaviorally challenged residents of Bergen County. In a county as large as Bergen with a population of more than 905,000 in 70 municipalities across 233 square miles, our team in the Bergen County Division of Community Transportation is committed to working hard to fill every

transportation request possible.

We hope this guide will help you find all the information you need to take advantage of our services. It includes phone numbers, hours of operation and other valuable information geared to help you.

My administration is dedicated to helping improve your quality of life. I hope you will contact the Division of Community Transportation at (201) 368-5955 for your transportation needs when they arise and if you should ever need further assistance please do not hesitate to contact my office at (201) 336-7300. We are here to help you.

Sincerely,

A handwritten signature in black ink that reads "James J. Tedesco III". The signature is written in a cursive style.

James J. Tedesco III
Bergen County Executive

BERGEN COUNTY COMMUNITY

The Division of Community Transportation is here to provide a trouble-free, shared transportation system for persons with disabilities, senior citizens, veterans and welfare to work residents of Bergen County.

Services are provided in a professional, timely caring and courteous, manner in all types of weather. Our service is door-to-door and is provided by drivers who have been specially trained to assist senior citizens and persons with disabilities.

This vital service is life sustaining for clients with serious medical and health needs; a lifeline to homebound clients who are delivered nutritional meals daily; and a link to social services for clients who would otherwise be isolated and alone.

We currently provide transportation for:

- Routine medical visits (non-emergency care, dialysis, etc.)
- Senior activity centers
- Shopping
- Competitive and non-competitive employment
- Education
- Recreation
- Post-Stroke programs
- Meals on Wheels

The goals of Community Transportation are to increase the number of clients served, to expand service to include night hours for recreational, educational and medical purposes and to remain a national model for special transportation services.



SERVICE

Every effort is made to accommodate everyone who needs the transportation service, however, the highest priority is given to medical appointments, adult day care, employment and grocery shopping.

It is important to make reservations as early as possible as appointments are available on an availability basis. To insure service availability, please make your appointments between 10:30am – 2pm, and make reservations with us at least 7-10 days in advance. Service requests outside of these hours and on shorter notice can *sometimes* be accommodated however, be sure to ask if the dispatcher can take your trip request on a stand-by basis.

Requests for routine transportation, such as dialysis, physical therapy, or any other trip required on a weekly basis, should be faxed to us at 201-845-4683 by the facility providing the service. Shopping is provided to certain areas on a weekly or monthly schedule. Please ask the dispatcher for more information on the options available in your area.

Our office is closed and no service will be available on the following holidays: New Year's Day, Martin Luther King, Jr.'s Birthday, Presidents Day, Good Friday, Memorial Day, Independence Day, Labor Day, Columbus Day, Election Day, Veteran's Day, Thanksgiving Day and the Friday after Thanksgiving, and Christmas Day. For the specific dates, please call 201-368-5955 and press 5.



SHARE THE COST IF YOU CAN

We are pleased to be able to offer this service free of charge to eligible Bergen County residents however, this service is expensive to provide. While the average cost to provide a round trip is about \$16, we ask only a suggested donation of \$1 to help defray the cost.



CANCELLATION/NO SHOW POLICY

When an appointment is scheduled, the date and time of the request is secured. As appointments are on an availability basis, if transportation is canceled it would prohibit another client from securing that date and time slot.

If you cancel three (3) scheduled appointments in one (1) month, transportation will be suspended for one (1) month.

If you have three (3) no show/at door cancellations in one (1) month, your transportation will be suspended for six (6) months.

During the duration of suspension, no transportation will be provided, including previously confirmed transportation for the affected suspension period.

INCLEMENT WEATHER

Due to our location, we do experience a number of winter storms each year, as well as an occasional hurricane or tropical storm. During these acts of nature, it is not always possible for us to provide a normal day of service.

If your trip is cancelled, or is scheduled during a closure of our office, you should contact us to reschedule it immediately so we can attempt to best accommodate you.

For the most up to date information on daily cancellations due to weather, you can visit our website at www.co.bergen.nj.us or call 201-368-5955 and listen for an automated message.



TRANSPORTATION OPTIONS

In addition to our services, a number of municipalities offer various types of transportation exclusively for their residents. Service levels vary from in town only to door-to-door to set routes as well as varying in the days, times, and types of trips offered. Although we have tried to gather specific information on their services, services change often and must be confirmed with the municipalities directly. Remember, even if you don't see your town listed here; call your municipal building directly to find out what transportation options they may have for persons with disabilities and senior residents.

Access Link/NJ Transit Buses

Access Link is available to disabled clients who live within $\frac{3}{4}$ of a mile of a bus route but are unable to use public transportation. This service is available the same hours as the public bus system. Call 1-800-955-2321 and ask for an assessment. NJ Transit offers lift-equipped buses on both local transit and commuter routes, although not all local bus trips are accessible. Check your NJ Transit timetable for bus trips marked with a "W" to determine which trips are available for people who require the use of lifts.

NJ Transit's Reduced Fares

Senior citizens and disabled residents can ride on most of the state's buses for a reduced fare, which is $\frac{1}{2}$ of the regular fare, rounded down to the nearest five cents. To ride at the reduced fare you must have an identification card, a reduced fare ticket and the appropriate reduced fare. A Medicare card can be used as identification or you can obtain a special Reduced Fare Identification Card. Applications for senior citizens and reduced fare tickets can be obtained at most banks in New Jersey. Persons with disabilities who do not have a Medicare card must call the Reduced Fare Program office for an application, which must be filled out by a doctor. For more information, call the Reduced Fare Program Office at 201-761-8327 from 8:45am - 4:15pm, Monday through Friday.



CONTACT INFORMATION

Bergenfield Town Vehicle	201-387-4055 ext. 4088
Bogota Town Vehicle	201-342-1211
Carlstadt Town Vehicle	201-939-2850
Cliffside Park Town Vehicle	201-943-3768
Cresskill Town Vehicle	201-569-5400
Dumont Town Vehicle	201-387-5040
East Rutherford Town Vehicle	201-933-3448
Edgewater Town Vehicle	201-943-1700
Fair Lawn Town Vehicle	201-794-5332
Fairview	201-943-5522
FISH of Ramsey	201-447-7330
FISH of Englewood & Tenafly	201-568-3333
Fort Lee Parking Authority	201-592-3649
Garfield Town Vehicle	973-478-7059
Glen Rock	201-670-3956
Hasbrouck Heights Reach Program	201-441-3350
Hillsdale	201-666-4800
Haworth	201-385-3577
Lyndhurst Town Vehicle	201-804-2504
Lodi	973-365-4005 ext. 240
Mahwah Town Vehicle	201-529-2691
Montvale	201-391-5700 ext. 225
New Milford Town Vehicle	201-967-7874
North Arlington Town Vehicle	201-955-6117
Old Tappan	201-664-1849
Oakland Town Vehicle	201-405-7731
Palisades Park Town Vehicle	201-585-4114
Park Ridge	201-573-1800
Paramus Town Bus	201-265-2100 ext. 660
Ramsey Town Vehicle	201-327-2697
Ridgefield Town Vehicle	201-943-5215
River Edge Town Vehicle	201-599-6277
River Vale	201-664-2341
Rutherford Town Vehicle	201-438-5660
Starfish of River Edge & Oradell	201-265-7771
Starfish of Rutherford	201-438-3406
Saddle Brook Town Vehicle	201-845-4594
Teaneck Town Vehicle	201-837-0171
Westwood Senior Van	201-664-7100 ext. 170
Woodcliff Lake	201-391-4977 ext. 200
Wood-Ridge Town Vehicle	201-939-0202



MEALS ON WHEELS

Bergen County Meals On Wheels Program

One Bergen County Plaza, 2nd Floor

Hackensack, NJ 07601

201-336-7420

Office Hours: 8:00AM—4:00PM

seniors@co.bergen.nj.us

The goal of a home delivered meal program is to enable homebound adults to remain in their community with independence and dignity. Nutritionally balanced meals are delivered to eligible individuals who are unable shop for food, or to prepare their own meals and do not have anyone to prepare meals for them. There are a number of home delivered meal programs serving Bergen County residents through government or non-profit agencies.

The Bergen County Meals On Wheels Program serves the following municipalities:

Bergenfield	Garfield	Ridgefield
Bogota	Hackensack	Ridgefield Park
Carlstadt	Hasbrouck Heights	Rochelle Park
Cliffside Park	Leonia	Rutherford
East Rutherford	Little Ferry	Saddle Brook
Edgewater	Lodi	South Hackensack
Elmwood Park	Lyndhurst	Teaneck
Englewood	Maywood	Tenafly
Englewood Cliffs	Moonachie	Teterboro
Fair Lawn	New Milford	Wallington
Fairview	North Arlington	Wood-Ridge
Fort Lee	Palisades Park	



MEALS ON WHEELS ELIGIBILITY

To be eligible for home delivered meals, you must:

- Reside in the area served by Bergen County Meals on Wheels
- Be age 60 years or older, or spouse and caregiver of eligible individual
- Be unable to leave your home without the assistance of another person and unable to prepare a nutritious meal for yourself
- Have daytime assistance for no greater than 4 hours during the day
- Not require a special diet

A social worker will periodically conduct an in-home interview to determine your eligibility for continuation in the Meals on Wheels program as well as eligibility for other services that may benefit you.

Bergen County Meals on Wheels is a publicly funded program designed to enable homebound adults to remain in their community with independence and dignity.

Hot Meal Plan: One meal a day delivered between 9:00AM-2:00PM, Monday-Friday

Frozen Meal Plan: One week supply of meals delivered on a scheduled day each week between 9:00AM-3:30PM

Frozen meals are fully cooked and can be reheated in the microwave or conventional oven.

There is a suggested donation of \$1.25 per meal.

Weekend meals are available for nutritionally high-risk clients only.

Special diet meals are **not** available.

If you do not see your municipality listed, or require additional information, you can contact the Division of Senior Services at 201-336-7420 or visit:

www.co.bergen.nj.us/bcdhs/divisions/senior.htm#meals



ROADSIDE ASSISTANCE FOR WHEELCHAIR EQUIPPED VEHICLES

We at Community Transportation understand the special challenges facing the physically impaired, yet active members of our community, when their wheelchair-modified vehicles become immobilized due to accident or mechanical failure.

When a County Residents wheelchair-modified automobile becomes immobilized or is involved in an accident, the driver can contact the local police via 911 for assistance. If the officer determines that the vehicle is disabled beyond immediate repair on site, he or she will then call for a towing service and will contact the County Police for further assistance. The County Police will then call Community Transportation during normal business hours, to dispatch a driver, based on availability, to transport the damaged vehicle's driver to either their intended destination or to their home, at which point service will end. This is offered as a free service on an **emergency basis only** to any person traveling in or through Bergen County in a wheelchair-modified vehicle, although transportation will only be available within the County limits.

NON DISCRIMINATION POLICY (TITLE VI)

Non-Discrimination policy

The County of Bergen is committed to ensuring that no person is excluded from, or denied the benefits of our services on the basis of race, color, or national origin as protected by title VI of Civil Rights Act of 1964, as amended. Any person who believes that they have individually, or as a member of any specific class of persons been subjected to discrimination on the basis of race, color, or national origin, may file a complaint in writing to Bergen County Community Transportation. To file a complaint, or for more information on Bergen County Community Transportation's obligations under Title VI write to: 178 Essex street, Lodi, NJ 07644 or call Joseph Cinque at (201)-336-3391 Transportation services provided by this agency are in whole or part funded through federal funds received through NJ TRANSIT and as an individual you also have the right to file your complaint under Title VI. A complaint must be filed within 180 days of the alleged discrimination. Individuals also have the right to file a complaint under Title VI to Federal Transit Administration, Office of Civil Rights, and Attention: Title VI program coordinator, East Building, 5th Floor-TCR, and 1200 New Jersey Ave, SE, Washington, DC 20590



ADDITIONAL INFORMATION

Residents are welcome to submit a complaint or compliment to the following number, 201-368-5955, or in writing to Bergen County Community Transportation, 178 Essex Street, Lodi, NJ 07644. If you are filing a Title VI complaint, you can locate the Title VI Complaint Form on our website at www.co.bergen.nj.us or request a hard copy.

Due to the funding of our services, portable oxygen tanks and service animals are permitted on our vehicles. If you require the use of a portable oxygen tank or a service animal, please give us notice when making a reservation so proper accommodations can be made to provide the best service possible.

All special requests should be made at the time of the reservation. We are not able to accommodate every request made, but do our best to assure that each client is satisfied.

SHUTTLE SERVICE

Bergen Community College Shuttle:

This shuttle service operates from the Bergen Community College campus in Paramus to the Bergen Community College campus located in Lyndhurst. It provides transportation to students, faculty and employees.

